<u>REMARKS</u>

In the Office Action mailed March 18, 2008 (hereinafter "Office Action"), Claims 1-6, 8-11, 14-18, 36, and 43 were rejected under 35 U.S.C. § 103(a) as unpatentable over U.S. Patent No. 6,442,714, to Griffin et al. (hereinafter "Griffin"), in view of U.S. Patent No. 5,671,351, issued to Wild et al. (hereinafter "Wild"), and in further view of U.S. Patent No. 6,160,549, issued to Touma et al. (hereinafter "Touma"). Claims 19 and 44-47 were rejected under 35 U.S.C. § 103(a) as unpatentable over Griffin, in view of Wild and Touma, and in further view of U.S. Patent No. 6,807,559, issued to Budhiraja (hereinafter "Budhiraja"). Claims 48 and 49 were rejected under 35 U.S.C. § 103(a) as unpatentable over Griffin, in view of Wild, Touma, and Budhiraja, and in further view of U.S. Patent No. 6,023,507, issued to Wookey (hereinafter "Wookey"). Claims 7, 12, 13, and 20 were rejected under 35 U.S.C. § 103(a) as unpatentable over Griffin, in view of Wild and Touma, and in further view of Official Notice. Applicants respectfully disagree with these rejections, but have nevertheless amended the claims in order to further advance prosecution of the present application.

With this response, Claims 1, 15, 17, and 36 have been amended. Claims 1-13, 15-20, 36, and 42-49 remain pending in the application. Pursuant to 37 C.F.R. § 1.111 and for the reasons set forth below, applicants respectfully request reconsideration and allowance of the pending claims.

<u>Examiner Interview</u>

Applicants thank Examiner Kim for his time during a telephonic Examiner Interview on June 10, 2008. The currently pending claims and the patents and publications of record were discussed. However, no agreement with regard to patentability was reached.

<u>Patentability of Independent Claims 1, 17, and 36</u>

The Office Action rejected independent Claims 1, 17, and 36 under 35 U.S.C. § 103(a) as unpatentable over Griffin, in view of Wild, and in further view of Touma. Applicants

respectfully disagree with the rejection, but have nevertheless amended these claims in order to further advance prosecution of the present application.

As amended, Claim 1 recites:

> 1. A system for reporting information regarding use of one or more software products from one or more client devices to at least one server, comprising:
>
> a report user interface;
>
> one or more sets of report user interface definition files residing on each of the one or more client devices, wherein a set of report user interface definition files customizes the report user interface for collecting report information regarding a particular software product; and
>
> a problem-reporting client configured to construct the report user interface without requiring an initial connection to the at least one server, the report user interface based on the one or more sets of report user interface definition files; for collecting report information; and for providing report information to the at least one server;
>
> wherein the problem-reporting client is *configured to load an additional report user interface definition file based on report information entered into the report user interface by a user of a particular client device, and to dynamically reconfigure the report user interface based on the additional report user interface definition file* without communicating with the at least one server while reconfiguring. (Emphasis added.)

As amended, Claim 17 recites:

> 17. A method for obtaining information regarding use of a software product, the method comprising:
>
> obtaining information reported by a user of the software product from a client device by way of a problem-reporting client and one or more report user interface definition files, wherein the report user interface definition files specify a user interface customized with respect to the software product and presented by the problem-reporting client without requiring an initial connection to a server, and wherein the problem-reporting client is *configured to load an additional report user interface definition file in response to the information reported by the user through the user interface, and to dynamically reconfigure the report*

user interface based on the additional report user interface definition file without communicating with a server while reconfiguring;

    providing the obtained information to a server; and

    receiving one or more modified report user interface definition files based on the information reported by the user. (Emphasis added.)

As amended, Claim 36 recites:

36. A computer-readable medium having computer-executable instructions for implementing a method for obtaining information regarding use of a software product, the method comprising:

    obtaining information reported by a user of the software product from a client device by way of a problem-reporting client and one or more report user interface definition files, wherein the report user interface definition files specify a user interface customized with respect to the software product and presented by the problem-reporting client without requiring an initial connection to a server, and wherein the problem-reporting client is *configured to load an additional report user interface definition file in response to the information reported by the user through the user interface, and to dynamically reconfigure the report user interface based on the additional report user interface definition file* without communicating with a server while reconfiguring;

    providing the obtained information to a server; and

    receiving one or more modified report user interface definition files based on the information reported by the user. (Emphasis added.)

Applicants respectfully submit that Griffin, Wild, and Touma, both alone and in combination, fail to teach, describe, or suggest the combination of features recited in amended Claims 1, 17, and 36, including a problem-reporting client configured to *load an additional report user interface definition file based on report information entered into the report user interface* by a user of a particular client device, and to *dynamically reconfigure* the report user interface *based on the additional report user interface definition file* as recited in amended Claim 1, and a problem-reporting client configured to *load an additional report user interface definition file in response to the information reported by the user through the user interface,*

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and to ***dynamically reconfigure*** the report user interface ***based on the additional report user interface definition file*** as recited in amended Claims 17 and 36.

As discussed in the Office Action, both Griffin and Wild fail to teach, describe, or suggest a user interface that dynamically reconfigures in response to information entered by a user of a particular client device without communicating with a server while reconfiguring. The Office Action alleges that Touma makes up for this deficiency in Griffin and Wild. Applicants respectfully disagree that Touma discloses the features of amended Claims 1, 17, and 36.

Touma, according to its abstract, purportedly describes a method and apparatus for using a graphical data model and a user interface for declarative report definition and generation. The user interface described in Touma purportedly is used to define a report, which in Touma is a display of selected data from a database. See Touma, Col. 1, lines 14-17. The user interface of Touma purportedly provides a way to graphically specify layout and data aspects of such a report. Touma, Col. 3, lines 1-5. Once such a report definition has been created, it purportedly can be transferred to a back-end to generate output based on database contents. See Touma, Col. 13, lines 36-38. In other words, Touma purportedly describes a graphical user interface that helps create a report definition that defines how *preexisting data residing in a database* will be presented in a report. This is in stark contrast to the recited subject matter of Claims 1, 17, and 36, which is directed towards a report user interface *for obtaining information* regarding use of a software product, that dynamically reconfigures in response to information *reported by the user through the user interface.* While Touma's graphical user interface may allow a user to specify a layout for a report containing preexisting data, it fails to allow the user to *enter report information into the report user interface,* and further fails to *load an additional report user interface definition file* based on that information, and to *dynamically reconfigure* the graphical user interface *based on the additional report user interface definition file* without communicating with a server while reconfiguring. This feature, as recited in Claims 1, 17, and 36, is

advantageous because it allows the flexibility of collecting report information from a user in a dynamic way without requiring a to a server during user input to achieve the flexibility.

Applicants respectfully submit that Griffin, Wild, and the other cited patents and publications fail to make up for these deficiencies in Touma. Accordingly, applicants respectfully submit that Claims 1, 17, and 36 are patentable, and respectfully request withdrawal of the 35 U.S.C. § 103(a) rejections and allowance of the claims.

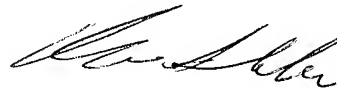Patentability of Dependent Claims 2-13, 15, 16, 18-20, and 42-49

Claims 2-13, 15, 16, and 42-49 depend from Claim 1. Claims 18-20 depend from Claim 17. Applicants respectfully submit that these claims are allowable at least by virtue of these dependencies, as well as by virtue of the additional claim features set forth therein. Accordingly, applicants respectfully request withdrawal of the 35 U.S.C. § 103(a) rejections and allowance of the claims.

CONCLUSION

In view of the foregoing amendments and remarks, applicants submit that the pending claims are in condition for allowance over the cited and applied references, and respectfully request reconsideration and allowance of the same. The Examiner is invited to contact applicants' attorney at the number provided below to resolve any issues that may arise in order to advance prosecution of this application.

Respectfully submitted,

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